

# Start at UnISC Guide

Guide for International students



University of the  
Sunshine Coast  
Australia





# Welcome

At UniSC, we are renowned for our personal approach to teaching, whether it's in class or online. That's why we are consistently rated one of the top universities in Australia for teaching quality and overall student experience.



We offer hands-on learning and flexible study options across more than 120 programs, at a network of teaching locations from Moreton Bay, just north of Brisbane, to the famous Fraser Coast. Since 1996, we have supported 28,000 graduates achieve their educational and career goals.

As all our programs include practical training or internships and focus on core skills students need to succeed in the future workplace, we are considered to be one of the best universities in Australia for employer satisfaction with graduates.

Our students learn from some of the most highly regarded experts in their fields, who are nationally awarded and regularly recognised for excellence in learning and teaching.

UniSC students come from diverse backgrounds but share the same goals: to discover their future path, to become the best they can be, and to make their mark on the world.

We look forward to helping you discover the world of opportunities that awaits.

**Professor Helen Bartlett**  
Vice-Chancellor and President

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All information contained in this publication is correct at the time of going to press, however UniSC reserves the right to alter any course, procedure or fee. Prospective students should check for any amendments before submitting an application.

For up-to-date information, visit [usc.edu.au](http://usc.edu.au) **University of the Sunshine Coast is registered on the Commonwealth Register of Institutions and Courses for Overseas Students (CRICOS).**



## UNDERSTANDING

# YOUR LETTER OF OFFER

Your letter of offer and materials include essential information about accepting your offer, completing your enrolment, studying at UniSC and living in Australia.

Below is an explanation of terms mentioned in your letter of offer:

### PROGRAM

The program refers to the UniSC program for which you have applied and been made an offer.

### CAMPUS

This is the UniSC campus at which your program will be held. Not all UniSC programs are offered at all campuses, while other programs have strict limits on how many students can enrol at a campus. When it is time to enrol in your courses, you should ensure that you enrol at the campus for which you have been made an offer.

### START DATE

This is the date when your program commences.

### END DATE

This is the estimated date by which you will have completed your program and received your results. This date is based on the minimum number of courses required to complete the program.

### ORIENTATION DATE

This is the day when Orientation activities are scheduled to commence. For our semester intakes, Orientation takes place over several days. For other intakes, Orientation activities may only fall on one day. Orientation is compulsory for international students and you must arrive in time to attend.

### FIRST PERIOD TUITION FEE AND ESTIMATED TOTAL TUITION FEES\*

These are the estimated tuition fees you will pay for your program. Tuition fees do not include the cost of books, materials, equipment or field trips. Tuition fees are based on the minimum number of courses required to complete the program, within the standard program duration, and are reviewed each calendar year.

The fee you must pay for a given teaching period is that which has been approved by UniSC for the calendar year in which the semester/session commences.

Any increase in tuition fees from one calendar year to the next for your program of study will be no more than 7 percent. All fees are in Australian dollars (A\$).

### SCHOLARSHIP DETAILS

If you have been awarded a scholarship by UniSC, your Letter of Offer will include details about the scholarship and how this reduces your tuition fees.

### IMPORTANT PROGRAM INFORMATION

Your Letter of Offer includes a link to the program page, which provides program information, including the program structure, inherent academic requirements, and post-admission requirements. This section may also include additional, program specific information you need to be aware of.

### FEES AND CHARGES PAYABLE

Before you can enrol, and apply for your Student visa (if applicable), you need to accept your offer and pay the amount indicated here. This amount is usually your first teaching period tuition fee\* and the cost of any Overseas Student Health Cover you have asked UniSC to arrange on your behalf.

If you are accepting a packaged letter of offer that commences with a UniSC English language, pathway or undergraduate program at UniSC, you will usually need to pay tuition fees towards all programs in the package to receive your Confirmations of Enrolment (CoEs).

\* Payment arrangements may be different for those students whose tuition fees are paid by their home institution or as a scholarship.

Your letter of offer is a written agreement between you and UniSC.

Your written agreement includes:

- Letter of Offer
- Important Information
- Refund Information
- Credit Transfer Advice (if applicable)

You should read all the information carefully before accepting your offer and entering into a written agreement with UniSC.

There are two possible offer letter types you may receive from UniSC:

## Unconditional offer

You meet all the entry requirements for your chosen program of study. You can accept the offer and move to the next phase of the admission process. Refer to your offer for full details on what is required to progress to the next step.

## Conditional offer

You do not yet meet all the entry requirements for your chosen program of study.

You will need to meet the conditions as outlined in your conditional offer. Conditions could include needing to meet UniSC's academic, English language, or other program requirements.

You will not be able to move to the next phase of the admission process until you have met the conditions. Refer to your offer for full details on what is required.

# How to accept **YOUR OFFER**

This section will tell you what you need to do to accept your offer, pay fees and enter into a written agreement with UniSC.



## **STEP 1:**

Read all the information contained in your letter of offer carefully.

## **STEP 2:**

If you received an **unconditional** offer proceed to step 3.

If you received a **conditional** offer you will need to meet your conditions as outlined in your offer before you can proceed.

## **STEP 3:**

If you decide that you want to accept your offer and enter into a written agreement refer to the 'How to accept your offer' section in your letter of offer and follow the instructions.

Your UniSC letter of offer and associated documentation is an agreement between you and UniSC. To accept your UniSC offer and the terms of the agreement, follow the steps in the 'How to accept your offer' section of your UniSC offers.

## **Before acceptance**

By accepting your offer, you are agreeing that you have read and understood the information provided to you in your letter of offer, including the information provided to you in the Important Information, Refund Information and Credit Transfer Advice (if applicable).

## **After acceptance**

On accepting your offer and on receipt of your payment\* by UniSC, you have entered into a written agreement with UniSC.

After UniSC receives your acceptance, you will be sent confirmation of this written agreement by email.

If you are applying for a Student visa, you will be given a Confirmation of Enrolment (CoE). You will need the CoE for your Student visa application.

You will also receive your UniSC network username and password, so you can access the UniSC network and enrol in your courses online.

## **Packaged program students**

The following information is for students who have been made a package of offers, eg you will be completing a UniSC English language or pathway program before progressing into a UniSC undergraduate or postgraduate degree.

If you have been made a packaged offer, you will receive a letter of offer detailing each program you will be completing at UniSC. Your offer will also outline what you need to do in order to progress to the next program within the package.

To accept your packaged letter of offer, follow the steps in the 'How to accept your offer' section of your letter of offer.

Once the required payment has been received you will be given Confirmations of Enrolment (CoEs) for each program if you are applying for a Student visa. You will need to provide all CoEs as part of your Student visa application. This will ensure that your Student visa is granted for the correct duration of your packaged program.

\* Payment arrangements may be different for those students whose tuition fees are paid by their home institution or as a scholarship.

# OVERSEAS STUDENT HEALTH COVER (OSHC)

OSHC is health insurance to assist international students meet the costs of medical and hospital care that they may need while in Australia.



The Department of Home Affairs (DOHA) requires all students, who are studying in Australia on a Student visa, to maintain OSHC for the duration of that visa.\* Health insurance cover is also required for all family members residing in Australia on a dependent Student visa.

If you indicated in your application that you would like us to arrange your OSHC, a quote is included in your letter of offer. The cost of your cover will depend on the type of cover and the duration of your studies.

The quote is for a Comprehensive OSHC policy with our preferred provider Medibank.

If you accept your offer, and make payment for OSHC, UniSC will arrange your policy. The details of your policy will be included in your Confirmation of Enrolment document used to apply for your Student visa. If UniSC does not organise OSHC cover for you, you will be required to show your cover to DOHA at the time of submitting your Student visa application.

You are individually responsible for ensuring your OSHC is current at all times and renewed as required. If your OSHC lapses, you are responsible for paying any medical costs incurred by you or your dependants.

Non-compliance with the requirement for visa-length cover is a breach of Student visa conditions. The validity of the Student visa may be at risk if OSHC is not maintained in accord with this condition.

OSHC is the minimum cover required by the Australian Government, however you may like to consider additional health and travel insurance at your own expense.

\* Belgian, Norwegian and some Swedish students are not required to purchase OSHC as part of their visa requirements and will be covered under their country's Reciprocal Health Care Agreement (RHCA) with Australia

For more information about OSHC provided by Medibank, visit [medibank.com.au/overseas-health-insurance/oshc/comprehensive-oshc](https://www.medibank.com.au/overseas-health-insurance/oshc/comprehensive-oshc)

## HEALTH COVER AND TRAVEL INSURANCE FOR NON-STUDENT VISA HOLDERS

If you are arriving in Australia on a non-Student visa (such as the 417 Working Holiday visa), you are not eligible for OSHC. Please refer to a travel agent or search online to find suitable health and/or travel insurance to meet your personal needs.





# ORGANISING YOUR VISA

The Department of Home Affairs (DOHA) requires each person, who intends to study in Australia, to hold a valid visa with study rights.

If you intend to study in a program that is longer than three months (12 weeks), you will normally need a Student visa.

Some students may be eligible for a Working Holiday visa, which will allow study for a maximum of one semester.

For further information regarding visa options and the visa application process, please refer to the DOHA website, [homeaffairs.gov.au](http://homeaffairs.gov.au)



## Student visa conditions

It is important that you are aware of any conditions attached to your Student visa. Some common conditions are outlined below. For a full explanation of the conditions, visit [homeaffairs.gov.au](http://homeaffairs.gov.au)

**8105:** You cannot work more than 40 hours per fortnight when your program is in session (other than work which has been registered as a part of the course).

You can work for more than 40 hours per fortnight during recognised vacation periods offered by your education provider.

You cannot start paid work until you have started your program in Australia.

Students undertaking Higher Degree by Research programs have unlimited work rights.

**8202:** You must maintain enrolment in a registered program that is the same level as, or at a higher level than, the registered program for which you were granted a visa.

You must maintain satisfactory course progress and complete your program within the standard duration.

**8501:** You must maintain adequate arrangements for health insurance during your stay in Australia in the form of Overseas Student Health Cover (OSHC).

**8516:** You must continue to satisfy the requirements for the granting of your Student visa. This means, for example, you must continue to have sufficient financial capacity to support your study and stay in Australia.

**8517:** You must maintain adequate schooling arrangements for your school age dependants who joined you in Australia for more than three months as part of your Student visa application.

**8533:** You must tell UniSC:

- the address where you live in Australia within seven days of arriving in Australia;
- if you change the address where you live within seven days of the change;
- if you change education provider within seven days of receiving the electronic confirmation of enrolment certificate (CoE) or evidence of enrolment.

## Working Holiday visa

There are two sub-classes of Working Holiday (WH) visas and they are only available to applicants from certain countries.

If you are granted a WH visa, you can study at UniSC for up to four months (the equivalent of one semester).

For information about the WH visa, visit [homeaffairs.gov.au](http://homeaffairs.gov.au)

# CHOOSING COURSES and enrolling



Once you have accepted your offer, paid your fees\*, and received your login details, you can choose your courses and begin the enrolment process. Please read the following before enrolling in your courses. Follow the Getting Started steps to complete your compulsory tasks, enrol in or view your courses and prepare for your studies: [usc.edu.au/start](https://usc.edu.au/start)

## Getting started at UniSC

For more information, visit [Usc.edu.au/start](https://usc.edu.au/start)

### STEP 1

Log on to USC Central using your username and password.

### STEP 2

Complete the compulsory task items, if any appear.

### STEP 3

Plan your study before you enrol.

### STEP 4

Enrol in your courses.

### STEP 5

Access your student email and Canvas.

It is a condition of your Student visa that you complete your program of study within the registered program duration (as registered on the Commonwealth Register of Institutions and Courses for Overseas Students—CRICOS).

Additionally, you cannot study more than one-third of your overall program online or by distance education and you must have at least one face-to-face course in each compulsory study period.

If you have been awarded credit transfer, you must complete your program by the end date as indicated on your Confirmation of Enrolment.

At UniSC, students enrol into their courses via the online system, USC Central. You will be advised via email when online enrolment is available for each teaching period.

## 1 USC CENTRAL

USC Central is the online system you use to manage your enrolment and personal details. This includes completing your compulsory task items, planning your study and timetable, enrolling in courses and/or viewing your enrolment, updating your personal details and viewing your financial details, grades and exam timetables.

## 2 COMPLETE TASKS

Log on to USC Central and complete the compulsory task items. Once you have completed them you will be able to enrol in your classes. You can view a USC Central guide which explains how to complete these steps: [usc.edu.au/usccentralguide](https://usc.edu.au/usccentralguide)

### Updating your address details on USC Central

Check and update your Australian residential address and contact details on USC Central within a week of starting your studies. Any change of address must be notified within seven (7) days.

Your Australian residential address is your 'mailing address' in USC Central.

The address that you should record as your 'permanent address' in USC Central must be your overseas address. Your Australian address and phone number details must be kept current.

Failure to keep these details current constitutes a breach of Student visa condition 8533.

\* Payment arrangements may be different for those students whose tuition fees are paid by their home institution or as a scholarship.

## 3 PLAN YOUR STUDY

### Degree program students

Planning your enrolment is an important start to your university life. It is an exciting time where you explore your options and plan your courses for your upcoming study periods.

To help choose your courses go to your program page and refer to the Program Structure and Study Sequences section. Select your location and starting semester to display your study sequence.

You must follow your program structure in order to successfully complete your study program. Visit [usc.edu.au/programs](https://usc.edu.au/programs)

Your study sequence will show all courses you need to enrol in (core courses), when they are offered and which choices you have for any elective courses.



The standard full-time enrolment is four courses per study period. You can enrol in fewer than four courses per study period if your study sequence allows and you have approval from Student Central.

If you are unsure about what courses you should enrol in or have problems enrolling via USC Central, contact Student Central for advice:

**Student Central**  
+61 7 5430 2890 | [studentcentral@usc.edu.au](mailto:studentcentral@usc.edu.au)

### Students with Credit Transfer

If you have been offered Credit Transfer, you will need to select your courses carefully to ensure you meet all program requirements and can graduate with your intended degree/major.

If you have not already been provided with a study sequence, you may need to speak to a Program Adviser at Student Central to help you choose your courses.

### Study Abroad and Exchange students

As a Study Abroad or Exchange student, you will have received your course choice assessment from UniSC during the application process. These are the courses you have been approved to enrol into.

If you did not submit your course choices yet or you would like to be assessed for different courses, you will need to contact the International Office to submit your course choices for approval before online course enrolment.

If you need to transfer credits to your home institution for studies undertaken at UniSC, make sure your course choices are approved by your home institution, regardless of whether your choices appear on the UniSC 'pre-approved' or 'approval required' course lists.

Submission of your course choices to UniSC, and approval of your eligibility, does not constitute enrolment. You must enrol in your approved courses online via USC Central.

For more information, visit [usc.edu.au/studyabroad](https://usc.edu.au/studyabroad)

### Higher Degree by Research (HDR) students

Your enrolment in your HDR course/s is completed by Student Central based on the information provided in your letter of offer

For more information, visit [usc.edu.au/start](https://usc.edu.au/start)



## 4 ENROL IN YOUR CLASSES

Now that you have planned your study, you must enrol in your courses in USC Central.

Most courses have two components: a lecture and a tutorial or practical workshop session.

You can enrol in courses for the full year, Study periods 1 and 2. This gives you the opportunity to plan your study well in advance.

If you enrol in your courses on time you have the advantage of selecting your class times earlier than those who don't.

Check the academic calendar for the timetable release date for each study period. Once the timetable has been released you can use the Timetable Planner to plan your class times.

You will be notified via email when class selection opens for the relevant study period and provided with instructions on how to select your class times.

You can find timetables at [usc.edu.au/timetables](http://usc.edu.au/timetables) or via USC Central.

Timetables are subject to change, so check them for changes before classes start.



## 5 ACCESS YOUR STUDENT EMAIL AND CANVAS

### Student email

Once you have accepted your offer, all University communication will be sent to your student email. It is important to check your student email regularly to stay informed.

Your course lecturers and tutors will contact you via your student email and important student notifications will be sent here.

You can access your email via the Student Portal or via Microsoft Outlook.

[studentportal.usc.edu.au/](http://studentportal.usc.edu.au/)

### Canvas

After you have received your UniSC network login details you will have access to Canvas, the learning management system you will use to access:

- online study materials for lectures and tutorials
- student announcements and notifications
- information resources including library catalogue and databases

You can attend the Canvas workshops held during Orientation to understand how it works.

Your course materials will be made available by your course coordinator the week before classes commence.

**NOTE:** Your password is confidential and should not be disclosed to anyone.

Disclosure of your password to others may result in a breach of security and will not be considered a valid excuse for any unintended changes to your record.

## Post-admission requirements

Some UniSC programs have post-admissions requirements, which are requirements you must meet before you can partake in certain parts of the program, such as placements.

Common post-admission requirements include:

- Holding a valid Blue Card (Working with Children Check) from QLD Government Blue Card Services throughout the duration of your program.
- Obtaining a National Criminal History check through the Australian Federal Police
- Complying with relevant vaccination requirements
- Being fit tested annually for an approved respirator

Refer to the program page of the program you will be studying at UniSC for any post-admission requirements you may need to meet: [usc.edu.au/programs](http://usc.edu.au/programs)

# ARRIVING IN AUSTRALIA

Your indicative Orientation and class start dates are outlined in your letter of offer. Before you make your travel and accommodation arrangements, you should refer to the academic calendar for exact dates: [usc.edu.au/calendars](http://usc.edu.au/calendars)

## What you cannot bring into Australia

To protect Australia's unique environment and important agriculture industries, strict quarantine laws are in place at Australian international airports and mail centres.

On the aircraft, before your arrival in Australia, you will be given an *Incoming Passenger Card* to fill in. You must tick YES to declare if you are carrying any food, plant material or animal products.

**TIP:** If you are unsure about items you are carrying, declare them anyway.

In many cases, items will be returned to you after inspection. However, any item that has a pest or disease risk will be withheld.

Depending on the risk, some items can be treated to make them safe (fees apply) while other risk items may be seized and destroyed.

All luggage is screened or x-rayed on arrival in Australia. If you fail to declare any quarantine items or make a false declaration, you may be given an infringement notice for up to A\$2,664.

Your visa may also be cancelled and, if so, you may be refused entry into Australia and held in immigration detention pending removal from Australia.

If you are unsure of an item, always declare it, or don't bring it to Australia at all.

All international mail sent to Australia is also screened. The Australian Quarantine and Inspection Service will remove highrisk items from parcels.

Please inform family and friends of what cannot be sent to Australia and ask them to declare all items on the postal declaration label.

**TIP:** A variety of your favourite foods is available in all of Australia's major cities. These foods had to pass strict quarantine conditions before they were allowed into Australia.

The Department of Agriculture, Water and the Environment have produced a comprehensive guide for international students to help them identify what is an isn't a biosecurity risk. Visit:

[awe.gov.au/studying](http://awe.gov.au/studying)





# LIVING IN AUSTRALIA



## Course-related costs

As a general guide, allow A\$400 per semester for new textbooks.

Second-hand textbooks are often available at reduced prices.

Some courses require additional materials, for example laboratory coats (from A\$28) or art supplies.

Students taking design courses should allow an additional A\$60 to A\$100 per semester for materials and printing costs.

English language program students are loaned textbooks for the duration of their course.

## Living costs

The Department of Home Affairs (DOHA) estimates you will need approximately A\$21,041 per year for your stay in Australia.

You will need to allow for additional living expenses if bringing your family with you. DOHA advises you should allow an additional A\$7,362 per year for a spouse or de facto partner and \$3,152 per year for each dependent child.

To assist you with estimating your living costs, Study Australia offers a cost of living calculator: [costofliving.studyaustralia.gov.au/](http://costofliving.studyaustralia.gov.au/)

For more information including an overview of common expenses for international students, visit [usc.edu.au/living-costs](http://usc.edu.au/living-costs) or [studyaustralia.gov.au](http://studyaustralia.gov.au)



## Students with school-aged dependants

If you have school-aged dependants (children) accompanying you to Australia, you will be required to pay full fees if your dependants are enrolled in either a government or non-government school.

You should allow at least A\$8,296 per year for the cost of each child's schooling. Costs vary between schools and you are responsible for finding out how much your child's schooling will cost.

For more information, visit [education.qld.gov.au](http://education.qld.gov.au)





## Bringing prescription medication into Australia

If you need prescription medication for an existing condition, you should investigate whether you can have your prescription filled in Australia, or whether you need to bring a supply with you.

Many medications are available in Australia and you can have prescriptions for those medications filled at a chemist (pharmacy). If your medication is available in Australia, you should make a list of the generic names of your medication, so an Australian doctor can write you a prescription.

If your medication is not available in Australia, and you need to bring prescription drugs with you, please refer to the Therapeutics Goods Administration (TGA).

For information on medications entering Australia, visit [tga.gov.au](http://tga.gov.au)

You may bring a three-month supply (at the maximum dose recommended by the manufacturer) of TGA-unapproved medicines into Australia in any one importation, provided that:

- The goods are for use in the treatment of you (the importer) or your immediate family.
- You do not supply (sell or give) the medicine to any other person.
- The goods do not contain a controlled substance.
- The goods are not injections that contain material of human or animal origin (except insulin).
- The total quantity of the medicine imported within a 12-month period does not exceed 15 months' supply of the drug (at the maximum dose recommended by the manufacturer).
- A prescription from a registered medical practitioner is held for the goods.

If you need a larger quantity than specified above (more than three months) your doctor will need to apply to the Special Access Scheme for an exemption under Section 19 of the *Therapeutic Goods Act 1989*.

For more information, visit [tga.gov.au/form/special-access-scheme](http://tga.gov.au/form/special-access-scheme)

In some cases, medication can be mailed to Australia if approved by the TGA. To find out if your prescription or medication is approved, contact the TGA. For contact details and more information, visit [tga.gov.au](http://tga.gov.au)

## Medical services

### MEDICAL CENTRES

If you are unwell, you should make an appointment with a general practitioner (GP).

A GP is a doctor, usually located within a medical centre.

Most medical centres are generally open from 8am to 5pm Monday to Friday, and from 8am to 12noon on Saturdays. Hours vary between centres.

Some medical centres operate seven days a week and also offer an after-hours service (24 hours, seven days).

Consultation fees vary between medical centres, and you will usually have to pay at the time of treatment. When making an appointment, always state the cover you have. Some doctors charge a gap fee. This is the fee between what your insurer may cover and the consultation fee the doctor charges. You can confirm any gap fees with the doctor when making an appointment.

You can claim part of this fee back from your Overseas Student Health Cover (OSHC) or other insurance provider.

If you have an OSHC policy with Medibank, you get access to the network of doctors and medical centres all around Australia. Using their network of providers makes it easier for you to claim when you visit a doctor. All you need to do is provide your valid membership card and the provider will bill Medibank directly for the covered amount of your bill.

Telephone numbers and addresses of medical centres and hospitals can also be found online.

### HOSPITALS

If you become unwell in Australia, you should visit a medical centre.

In an emergency, or after hours, you should visit a hospital Emergency/Outpatient department.

For life-threatening situations, use a phone to call 000. For more information about emergency call services, visit [triplezero.gov.au](http://triplezero.gov.au)

### DENTAL CLINICS

Dental fees are not covered by OSHC. You must pay the full cost of any dental services you receive.

Fees start at approximately A\$80. Individual practices provide quotes or estimates for treatment.

## Pre-existing conditions and OSHC – treatment and medication

OSHC will cover you for immediate treatment of an illness or ailment, unless it is for a pre-existing condition.

There is usually a 12-month waiting period before prescription medication and medical treatment can be covered for pre-existing conditions.

The Comprehensive OSHC policy provided by Medibank is above the minimum requirement and will remove waiting periods for some services.

OSHC provides limited cover for prescription medicines for conditions that are not pre-existing.

Students must pay the part payment amount for each prescription item and may receive a refund for the difference up to the maximum allowable amount per prescription item.

For full policy details, check with your OSHC provider.



## Driving

To drive in Australia, you must hold a valid driver's licence.

If you have a current Driver Licence from your home country, and it is in English, you are permitted to drive in Australia.

If your driver's licence is in a language other than English, you may apply to the Department of Home Affairs (DOHA) to have it translated.

You must carry your driver's licence (with translation if applicable) and passport with you when driving.

If you do not hold a driver's licence in your home country, and you are going to stay in Australia for more than six months, you can apply for a Queensland driver's licence.

You will need to take a written and a practical test. If you are under 25 years of age, you will also need to have completed 100 hours of supervised driving training, prior to attempting your practical test.

For more information, visit [tmr.qld.gov.au](http://tmr.qld.gov.au)

## Voltage

Electricity in Australia is 220-240 volts.

If your home country's electricity network operates on different voltage, you will need to use a voltage converter for any electrical devices that you want to bring to Australia.

Australia uses a three-pin power plug.

If you bring any devices from home, you will need to use an adaptor. If you buy a converter or adaptor before you arrive, make sure it is suitable for Australian power sockets.

## Postal services

Australia Post operates Australia's postal service.

Australia Post branches offer postal services, bill payment, and retail sales of postal and gift products. Australia Post also offers services online at [auspost.com.au](http://auspost.com.au)

Options are available to send large or heavy items from Australia to your home country.

Australia has strict regulations on the import and export of goods and you may need to pay fees to have certain parcels released from Australian customs.

Check which products cannot be sent to and from Australia, or which will attract fees, by visiting [agriculture.gov.au/biosecurity](http://agriculture.gov.au/biosecurity)

## Legal issues

The Australian legal system is different from that of your home country.

Under Queensland and Australian law, the legal age of adulthood is 18 years of age.

As part of your Orientation, you will receive information regarding legal issues in Australia.

Legal advice is available to international students through Legal Aid. This aid is free of charge but is subject to eligibility conditions.

For more information, visit [legalaid.qld.gov.au](http://legalaid.qld.gov.au)

## Residential Tenancies Authority

Before signing a lease or rental agreement, make sure you are aware of your rights and obligations as a tenant by reviewing information provided by the Residential Tenancies Authority (RTA).

The RTA provides information on bond management, dispute resolution and tenancy agreements.

For more information, visit [rta.qld.gov.au](http://rta.qld.gov.au)

## Religion

Australian law ensures freedom of religion and many religions are practised in Australia.

Service times and contact details for many local churches and places of worship appear in the 'Classifieds' section of the Saturday edition of local newspapers.

## Interpreter service

A 24-hour, seven-day, telephone interpreting service operates throughout Australia to assist with communicating in English. Contact the Translating and Interpreting Service (TIS) by phoning 131 450 from anywhere in Australia (charges apply). For more information, visit [tisnational.gov.au](http://tisnational.gov.au)



## Banking

Opening an Australian bank account allows you easy access to your money.

The financial institution you choose will generally allow you to operate your bank account from almost anywhere in Australia.

Banks in Australia set charges for some transactions, have varying rules for opening and operating accounts, and offer various benefits in terms of fee structure. Some offer 'fee free' accounts for students, on presentation of your UniSC student ID card.

To open a bank account in Australia, you will need to bring your passport and two other forms of identification, such as a national identity card, driver's licence, student ID or a card from another bank. Remember to also bring your UniSC student ID card, to qualify for any student accounts.

Some Australian banks also allow you to open a bank account from overseas, before you travel to Australia.

For more information about banking services, contact your preferred Australian bank.

## Accessing your funds

You may find it convenient to access funds from your home bank account while in Australia. You can do this quite easily by using a debit card displaying the Cirrus or Visa symbol. This will give you immediate access to your funds worldwide, in local currency, from ATMs displaying the same symbol.

Contact your bank to connect to these networks and find out what fees and charges apply when you access your money.

## Shopping

Most grocery and retail stores are open seven days a week from 9am to 5pm weekdays, and from 10am to 4pm at weekends. Some stores offer late-night shopping until 9pm on Thursdays.

Most stores accept cash, credit cards and debit (savings) cards.

Australia has one of the most concentrated grocery markets in the world. Woolworths and Coles account for almost 70 percent of supermarket sales. They stock fresh fruit, vegetables, meat, dairy, poultry, general food and household items. Aldi and IGA are also widely spread through Australia.

Some of the biggest retail stores in Australia are Myer, David Jones, BigW, Kmart, Target and JB Hi-Fi.



## Currency

Australia uses a decimal currency system with 100 cents to the dollar.

The currency comprises notes and coins and the basic unit of currency is the Australian dollar.

Australian notes are plastic and different values are represented in different colours and sizes.

Coins come in values of 5c, 10c, 20c, 50c (c = cents), \$1, and \$2. Coins less than \$1 in value are silver, the others are gold.

Notes come in values of \$5, \$10, \$20, \$50 and \$100.

Throughout this guide, Australian dollars are denoted by A\$.



# ATTENDING ORIENTATION

We look forward to welcoming you to UniSC in person



Orientation at UniSC is held during the week before the start of each semester on campus and is a mixture of workshops on campus and is a mixture of workshops and fun activities where you can meet other students and explore the local area. Separate orientations are held at other campuses during Orientation Week, and these dates are available closer to the time.

Sessions have their own, smaller Orientations. Refer to the academic calendar for dates: [usc.edu.au/calendars](https://usc.edu.au/calendars)

During Orientation, you can familiarise yourself with the campus, student support services, academic expectations and requirements.

Each UniSC location has its own Orientation which often includes live music, entertainment, information about UniSC's sporting teams and interest groups and other activities.

These events are a great way to make new friends and begin your Australian study experience.

The academic support services include workshops on topics such as assignment writing, library tutorials and new semester study essentials.

For details of the Orientation schedule including activities, times and dates, visit [usc.edu.au/orientation](https://usc.edu.au/orientation)

## Student Success Network

UniSC has an active network of support services and student groups to help you settle into your studies and make the most of your university experience.

### STUDENT SUCCESS TEAM

The Student Success team is here to talk with you about your studies and connect you with information and support services. They offer a wide range of resources to help you feel prepared for your studies.

### CONNECT WITH OTHERS

Enhance your university experience by connecting with others – build networks for learning, support and the social aspects of being a student.

Connect with the Student Success Network at [usc.edu.au/studentssuccess](https://usc.edu.au/studentssuccess)

# STUDENT SUPPORT SERVICES

As a UniSC student, you are encouraged to access the services available to you on campus. Whether you need information about your studies, extracurricular activities, or personal issues, you will find support at UniSC. Student support services may vary across UniSC campuses. Check individual study locations for more information in this guide and at [usc.edu.au/studylocations](https://usc.edu.au/studylocations)

For more information on all student support services, visit [usc.edu.au/studentsupport](https://usc.edu.au/studentsupport)



## International Office

The International Office is here to assist you with your application to UniSC and help you through the application process, answering any questions you have about:

- assisting you to obtain credit transfer towards your studies
- Student visa matters
- Overseas Student Health Cover (OSHC)

For more information, visit [usc.edu.au/international](https://usc.edu.au/international)

## Student Central

Student Central offices are located at each UniSC campus and are your first point of contact for anything student related. Staff at Student Central can offer help and advice about most facilities, services and procedures or put you in touch with the relevant service.

Services includes:

- enrolment advice
- program advice
- student finance
- scholarships
- student leadership opportunities
- academic skills support
- progression
- exams

For more information, visit [usc.edu.au/studentcentral](https://usc.edu.au/studentcentral)

## Student Wellbeing

Studying in a new country can be challenging. Student Wellbeing staff are ready to help during your study. They can provide timely assistance with any problems that may be affecting your studies and provide a range of support and services for academic and personal issues.

Services includes:

- Counselling service
- AccessAbility services (disability support)
- Equal Opportunity (EO) Online for Students
- Equity Information
- Health and wellbeing
- LGBTIQ Ally Network
- Social activities and clubs
- Widening participation in higher education

For more information, visit [usc.edu.au/studentwellbeing](https://usc.edu.au/studentwellbeing)

## Career Development

Career Development offer a range of services to support the career development of UniSC students. They can assist in preparing you for your future career, gaining part-time work or getting some work experience.

Services for students include:

- individual career counselling, guidance and planning
- assistance with resumes and job applications
- Career Hub, an online site for UniSC students

For more information, visit [usc.edu.au/careers](https://usc.edu.au/careers)

## Tenancy and welfare services

The Welfare and Advocacy Officer at the Student Guild can assist you to understand your rights and responsibilities under the *Residential Tenancies and Rooming Accommodation Act (2008)*. They can also provide information, resources, advice and referral in areas such as:

- Residential Tenancies Authority (RTA) legislation – the 'RTA' is the state government statutory body for Queensland's residential rental sector
- Budgeting
- Dispute resolution
- Referral to free legal services
- Referral to Emergency and/or crisis accommodation only

To book an appointment with the Welfare and Advocacy Officer email [welfarestudentguild@Usc.edu.au](mailto:welfarestudentguild@Usc.edu.au) or call 07 5456 3742.





## IT services

A range of Information and Communication Technology (ICT) services are available to you. ICT help is available – on campus, by telephone or via email.

For more information, visit [usc.edu.au/itsupport](http://usc.edu.au/itsupport)

### STUDENT IT HELP DESK

The Student IT Help Desk provides students with assistance to access the UniSC network and troubleshoot problems with logins, passwords, and access to UniSC information technology systems including email and WIFI.

### COMPUTERS ON CAMPUS

Computers are available 24 hours a day unless otherwise specified and scheduled classes always have priority access. You will need your student card to access the room.

Visit **Find A PC** to locate an available PC on campus or for locations, visit [usc.edu.au/maps](http://usc.edu.au/maps)

### UniSC ACCOUNT

Use this account to access UniSC systems including student email, USC Central, Canvas, wireless internet and computers on campus.

If you have accepted your offer and not yet received your username and password, please contact the International Office.

### WIFI NETWORKS

UniSC students generally use the University's eduroam network to access the internet, USC Central, Canvas and student email.

This means that when you are on campus this will allow you to connect to the wireless eduroam network using your UniSC credentials.

### UniSC EMAIL

Every UniSC student is provided a University email account provided by the Microsoft Office 365 for Education system.

You can access your email and calendar by logging into the Student Portal or via Microsoft Outlook.

[studentportal.usc.edu.au/](http://studentportal.usc.edu.au/)

All University communications will be sent to your student email. It is important to check your student email regularly to stay informed. Electronic communication is considered official communication from UniSC.

### USC CENTRAL

This is one of the most important online services you need to become familiar with. USC Central is the online system you use to manage your enrolment and personal details.

This includes:

- Completing task items
- Planning your timetable
- Enrolling in courses and classes
- Updating your personal details
- Viewing your financial details
- Viewing grades
- Generating an unofficial academic transcript
- Viewing your class and exam timetables

### CANVAS

Your one-stop-shop for study materials. Find course outlines, study resources, access student forums, and submit assessments. Through Canvas you can also access the Train Station which connects you to free online training tools (including Lynda.com) covering a range of topics.

## Transport

### UniSC EXPRESS SHUTTLE

The UniSC Express shuttle service connects some UniSC study locations and major transport hubs. It's a FREE service for all students and staff who hold a current University identification card.

The shuttle service operates during teaching weeks from Monday to Friday in Semester 1 and 2 only and does not run during University breaks, including the Easter intra-semester break, the study break, Orientation week and exam period or on public holidays.

For more information and timetables visit [usc.edu.au/express](http://usc.edu.au/express)

### TRANSLINK 'GO CARD'

TransLink's 'Go Card' provides a quick and easy way for you to travel on public transport. Simply touch your Go Card on at the beginning and touch off at the end of your journey across all TransLink bus, train and ferry services. The correct fare is automatically deducted from your balance.

When you use a Go Card, fares are approximately 30 percent cheaper than the cost of a single paper ticket. To be eligible for a concession Go Card with student fares, you will need to be an award student and carry your UniSC full-time student identification card when travelling on any TransLink services.

Go Cards can be purchased from train stations, by telephone on 13 12 30, from the TransLink website and many other locations around Queensland.

You will find more information about Go Cards at [translink.com.au](http://translink.com.au)

# STUDY LOCATIONS

UniSC offers flexible study options at a network of teaching locations between Brisbane and the Fraser Coast. Many programs include courses that can be completed at any campus, and some are available through off-campus study hubs. The following information can help you decide if your preferred location is the right choice for you.





## UniSC Sunshine Coast

90 Sippy Downs Drive, Sippy Downs QLD | [usc.edu.au/maps](https://usc.edu.au/maps)

UniSC Sunshine Coast is located in the heart of the Sunshine Coast at Sippy Downs and is home to some of the most innovative learning and visualisation facilities in Australia.

Campus facilities include a A\$37m Engineering Learning Hub with 3D CAVE2™ visualisation studio, simulated nursing and paramedic labs, specialised computer, science, manufacturing and design labs, nationally accredited sport science labs, and a range of interactive digital learning spaces.

Students have access to the award-winning UniSC Library and Art Gallery, modern teaching and study spaces, a community garden, and a space for multi-faith prayer and quiet reflection.

UniSC Sunshine Coast is a premier sporting destination with nationally-accredited facilities. The High-performance sport precinct includes the aquatic centre with a 50-metre Olympic-standard swimming pool, a six-lane 25-metre pool, cold immersion and warm plunge pool and aquatic recovery equipment, athletics track, playing fields, courts, fully equipped gym and the 3,000-seat indoor UniSC Stadium, which is home to the Sunshine Coast Lightning netball team.

### Getting around the Sunshine Coast

The UniSC Transit Centre includes a three-platform bus interchange and provides services to various Sunshine Coast locations. It also connects with trains to Brisbane and other inland towns. Bus services operate to and from UniSC Sunshine Coast seven days a week. However, services are limited at weekends and on public holidays.

For bus timetables and to plan your journey, visit [translink.com.au](https://translink.com.au)

The average cost of a one-way, full-time student award, on-peak bus fare from UniSC to Maroochydore is approximately A\$2.40 (paper ticket concession) or A\$1.63 ('Go Card' concession).

The UniSC Express shuttle service connects some UniSC study locations and major transport hubs. For more information and timetables visit [usc.edu.au/express](https://usc.edu.au/express)

### TRAVELLING TIMES ON THE SUNSHINE COAST

Bus	Campus to Kawana	25 minutes
	Campus to Mooloolaba	10 minutes
	Campus to Maroochydore or Nambour	30 minutes
	Campus to Landsborough Railway Station	20 minutes
	Maroochydore to Noosa or Caloundra	55 minutes
	Campus to Brisbane (bus and train link)	2 hours, 30 minutes
Car	Campus to Mooloolaba	10 minutes
	Campus to Kawana	15 minutes
	Campus to Maroochydore, Caloundra or Nambour	20 minutes
	Campus to Noosa	40 minutes
	Campus to Brisbane	1 hour
	Train	Campus to Brisbane (bus and train link)
Landsborough to Brisbane		1 hour, 30 minutes
Nambour to Brisbane		1 hour, 45 minutes
Bicycle	Bicycle track between UniSC and Mooloolaba	30 minutes

### Weather

The Sunshine Coast climate suits the outdoor lifestyle and leisure activities enjoyed here. While the area does live up to its name, the Sunshine Coast also has its share of rain and the Australian summer months are usually the wettest. If you are coming in winter, you should bring warm clothes.

### Sunshine Coast weather and seasons



**Summer**  
December to February, 18–30°C  
Hot, humid and stormy



**Autumn**  
March to May  
11–27°C  
Becoming cooler



**Winter**  
June to August  
7–22°C  
Becoming cooler



**Spring**  
September to November  
10–27°C  
Becoming warmer

# ARRANGING ACCOMMODATION AND AIRPORT TRANSFERS

It is essential for international students to organise either short or long-term accommodation before arriving on the Sunshine Coast so you know you have somewhere to stay when you get here. There are a variety of accommodation options close to campus whether you want to live in a student village, share a house or find a place of your own.





# ACCOMMODATION

UniSC is close to suburbs and towns where you can find off campus accommodation.

## Privately owned accommodation providers

There are private accommodation providers located close to campus, offering self contained accommodation.

### THE VILLAGE

Tel: +61 7 5430 2500  
[thevillage.net.au](http://thevillage.net.au)

### UNICENTRAL

Tel: +61 7 5373 0000  
[unicentral.net.au](http://unicentral.net.au)

### VARSITY APARTMENTS

Tel: +61 7 5450 2000  
[varsityapartments.com.au](http://varsityapartments.com.au)



## Rental accommodation

If you would like to rent your own house, apartment, townhouse or flat, real estate agents and private providers advertise on the following websites:

- [domain.com.au](http://domain.com.au)
- [realestate.com.au](http://realestate.com.au)
- [easyroommate.com.au](http://easyroommate.com.au)
- [flatmates.com.au](http://flatmates.com.au)
- [share-accommodation.net](http://share-accommodation.net)

Study Queensland also provides comprehensive accommodation information: [studyqueensland.qld.gov.au/live/accommodation](http://studyqueensland.qld.gov.au/live/accommodation)

## Homestay accommodation

Living with an Australian family gives you the opportunity to experience Australian culture and speak English on a daily basis.

You can search for homestay providers and listings online. One private, standards-based homestay organisation is the Australian Homestay Network (AHN), which gives international students the opportunity to be hosted by a specially trained AHN homestay host for their introduction to accommodation and living in Australia.

For details, costs and applications, visit [homestaynetwork.org](http://homestaynetwork.org)

## Airport transfers

There are frequent international flights direct to Brisbane International Airport, which is the closest international airport to the Sunshine Coast.

You can fly direct to Brisbane, or fly into Sydney or Melbourne, and take a connecting flight to Brisbane or the Sunshine Coast.

There are daily domestic flights from Sydney and Melbourne to Maroochydore (Sunshine Coast) Airport, which is only a 20-minute drive from the UniSC campus.

You can book airport transfers online at [con-x-ion.com](http://con-x-ion.com)



**Please note:** The University of the Sunshine Coast does not provide accommodation or screen information, nor does it act as an agent in the provision of accommodation information. It is your responsibility to determine whether the housing arrangements are suitable. Any person utilising third party information, such as the privately owned accommodation provider information, is advised to read UniSC's Disclaimer [usc.edu.au/disclaimer](http://usc.edu.au/disclaimer)

# CAMPUS SERVICES and facilities

## Student Central

Ground floor, Building C  
Email: [studentcentral@Usc.edu.au](mailto:studentcentral@Usc.edu.au)  
Tel: +61 7 5430 2890  
[usc.edu.au/studentcentral](http://usc.edu.au/studentcentral)

## Student Wellbeing

Ground floor, Building E  
Email: [studentwellbeing@Usc.edu.au](mailto:studentwellbeing@Usc.edu.au)  
Tel: +61 7 5430 1226  
[usc.edu.au/studentwellbeing](http://usc.edu.au/studentwellbeing)

## Student IT Help Desk

First floor, Library  
Tel: +61 7 5459 4455  
Email: [StudentITHelp@Usc.edu.au](mailto:StudentITHelp@Usc.edu.au)

## Computers on campus

Computers are available 24 hours a day unless otherwise specified and scheduled classes always have priority access. You will need your student card to access the room. Quick access computers are available in the Library's Information Commons and Building T, Level 1. These computers are only for checking email, accessing files and printing study materials.

Visit **Find A PC** to locate an available PC on this campus or for locations, visit [usc.edu.au/maps](http://usc.edu.au/maps)

## Printing, copying and scanning

You can print and photocopy at minimal costs using your UniSC student ID card.

Scanning is free. The library's Print and Photocopying Help Desk can assist you.

For more information and printer locations, visit [usc.edu.au/library](http://usc.edu.au/library)

## Library

UniSC Sunshine Coast library offers traditional library collections, including books, DVDs and maps as well as online resources. It also provides computer access.

The library's Print and Photocopying Help Desk offers binding, laminating, photocopying, transparencies and network printing at minimal costs. Scanning is free.

Your student ID card is also your library card. You must present it to borrow items.

Many library services, including access to journals, online tutorials, and electronic databases, are also available online at [usc.edu.au/library](http://usc.edu.au/library)

To contact the library:

Email: [LibraryHelp@Usc.edu.au](mailto:LibraryHelp@Usc.edu.au)  
Tel: +61 7 5430 2804  
[usc.edu.au/library](http://usc.edu.au/library)

## Student Guild

The Student Guild at UniSC Sunshine Coast runs a community kitchen, has a second-hand textbook hub, keeps an accommodation register, organises events and trips, provides sports equipment free of charge and funding for UniSC student clubs and societies. The Guild is run by student volunteers, with the aim of contributing to student life across UniSC.

To find out more, visit [uscstudentguild.org.au](http://uscstudentguild.org.au)



## Automatic Teller Machines (ATMs)

On-campus ATMs are located on the ground floor of Building B and the Brasserie, Building I.

## Food services

Microwave ovens for student use are located outside of the Brasserie, at Café C and at the Uni Club.

## BRASSERIE AND CAFÉS

UniSC's Brasserie and a variety of cafés serve a selection of meals, snacks and refreshments.

## OFF-CAMPUS OPTIONS

Chancellor Park Shopping Centre, only a short walk from UniSC, has take-away food stores, a bakery and a small convenience store.

Chancellor Park Marketplace, only a 20-minute walk from UniSC, has take-away food stores, cafés, a bakery and a large supermarket.

Across the road from the Resources Building on Sippy Downs Drive there are several food stores, a bakery café and a large supermarket.

Chancellor Village Tavern, also a 20-minute walk from UniSC, offers bistro meals.

## Art Gallery

The UniSC Gallery hosts a range of exhibitions throughout the year, including work by nationally and internationally renowned artists, local artists and students.

The Gallery also presents talks, workshops and public events. It is open Monday to Saturday from 10am to 4pm. Entry is free.

For exhibition details, visit [usc.edu.au/gallery](http://usc.edu.au/gallery)

## Childcare

There are many childcare services in University's surrounding areas and suburbs. Use the Find Child Care Tool to find a child care service in your local area. Visit [startingblocks.gov.au](http://startingblocks.gov.au)

The AEIOU Foundation runs a childcare facility on UniSC's Sunshine Coast campus and offers traditional childcare for all children as well as best practice care for children with autism.

For more information, or to enrol, telephone +61 7 5452 0300 or visit [aeiou.org.au](http://aeiou.org.au)



## Campus security

Personal safety on campus is a priority at UniSC. SafeUniSC Community Officers (Security Officers) are available 24 hours a day, 7 days a week. All security officers are qualified Senior First Aid Officers.

You should carry your student ID card with you at all times on campus. Security may ask you to present your ID, to prove you are a current student. Security officers can escort you to student accommodation (Varsity Apartments or UniCentral), your car or the UniSC bus stop, if required.

The security office is located in the Asset Management Services office behind Building D. Emergency Call Points (ECPs) are located around campus to allow immediate communication with SafeUniSC Officers.

In the event of an emergency dial emergency services on 000 (or 0-000).

## TO CONTACT SECURITY

Tel: +61 7 5430 1168 (external or mobile telephone) or extension 1168 (internal campus telephone)





## Bicycle facilities

The UniSC Sunshine Coast campus has a selection of bicycle racks and end-of-trip facilities. The UniSC Bike Hub is a dedicated end-of-trip facility for use by students and staff. Located adjacent to carpark 5, 150m from Buildings C and D, the Bike Hub offers parking and lockers for bikes, gear lockers, showers and toilet facilities.

### BIKE STATIONS

The UniSC Bike Stations are located adjacent to the Brasserie / Bus Interchange and at the Sport Stadium. These secure facilities are monitored by CCTV cameras and provide parking and locking facilities for bicycles. Access is by swipe card and is available to all staff and students with a current University identification card.

### BIKE REPAIR STATIONS

Keep your bike moving at one of our self-service Bicycle Repair Stations. Located at the Bike Hub and The Transit Centre Bike Station alongside a bike pump, each Station is equipped with: Bike tyre levers, a wheel nut spanner bike tool, a plain screwdriver, a shifting spanner and a multi-purpose bike tool.

## Parking

UniSC Sunshine Coast is a regulated parking area Monday–Friday, 8am–6pm all year (excluding public holidays). All other times are free. Regulated parking applies to all UniSC students, staff and visitors, without exception.

Digital displays are located at the campus entrance to identify where empty spaces are located.

Payment options are available to UniSC students and staff, campus tenants and visitors:

- Six-month and 12-month parking ePermits are available to purchase online.
- Daily eTickets are available at Ticketless Parking Meters (pay by coins, Mastercard or Visa) around the campus and online.

Motorcycles must park in designated motorcycle parking bays, with a valid ePermit or eTicket. Infringement notices may be issued for motorcycles parked in general vehicle bays.

Paid parking at UniSC is a ticketless system. Payment is cross-checked against your vehicle's registration number when on campus, so there is no need to print or display a ticket or permit.

Sunshine Coast Council parking inspectors enforce parking regulations on campus and in the surrounding streets, and issue infringement notices.

Free parking is available at car park 15 (P15), off Claymore Road (refer to the parking map). P15 has capacity for 565 cars and is less than a kilometre from the centre of campus—approximately a 15-minute walk.

The Claymore Road car park is linked to campus by lit pathways and is equipped with Emergency Call Points, as are all car parks on campus. You can keep your bike overnight in the secure bike facilities within P15 to make your commute to the main campus even quicker.



# CLUBS AND SPORTING FACILITIES



There are a range of social clubs and events run by students at UniSC. Check out what's on offer on the Student Guild website under "Affiliated Clubs".

[uscstudentguild.org.au/clubs](http://uscstudentguild.org.au/clubs)

## UniSC Sport

UniSC Sport provides first-class facilities, programs and services for students.

### Sport facilities

- an Olympic-standard 50m 10-lane heated swimming pool
- a gym with modern equipment and classes including yoga, Zumba and boxfit
- a \$10 million indoor sports stadium, which accommodates more than 2,000 spectators and has multiple sports fields including netball, basketball, volleyball, badminton and futsal
- an international-standard athletics track, plus athletics equipment for hire
- multipurpose playing fields, for rugby, soccer and AFL

### Social sport

If you don't want to join a sports team, but enjoy playing team sports, UniSC sport organises social sport programs.

You can turn up and get involved in sports like futsal, dodgeball, basketball or soccer.

A range of Sunshine Coast sporting groups also use UniSC facilities for training and fixtures, which could include athletics, basketball, rugby, volleyball, futsal, netball, wheelchair basketball and roller derby.

[usc.edu.au/sport/social-sport](http://usc.edu.au/sport/social-sport)

### Intervarsity sport

Intervarsity sport events provide a great opportunity to represent your university and meet people from all over Australia. UniSC Sport selects individuals and teams to represent UniSC throughout the various national events, run by Unisport Australia. Teams representing the University compete as the UniSC Spartans. To be eligible you must be an enrolled student.

[usc.edu.au/intervarsity-sport](http://usc.edu.au/intervarsity-sport)



## Thompson Institute

12 Innovation Parkway, Birtinya Qld | [usc.edu.au/maps](http://usc.edu.au/maps)

The Thompson Institute is located in Birtinya approximately 15-minute drive by car from the main UniSC Sunshine Coast campus.

The Institute is developing into a world-class facility for mental health and neurological research, teaching and clinical services. The institute will enable UniSC to make a major contribution to the understanding, diagnosis and treatment of disorders of the brain and mind and be at the forefront of vital research for the Sunshine Coast in the areas of aging, dementia and mental health issues relating to youth and adolescents.

**Please note:** Students studying either the Master of Psychology (Clinical) or Master of Professional Psychology will be based at this location.

International students from other programs cannot study at this location.

### Accommodation

The Institute is close to suburbs and towns where you can find off campus accommodation.

If you would like to rent your own house, apartment, townhouse or flat, real estate agents and private providers advertise on the following websites:

- [domain.com.au](http://domain.com.au)
- [realestate.com.au](http://realestate.com.au)
- [easyroommate.com.au](http://easyroommate.com.au)
- [flatmates.com.au.au](http://flatmates.com.au.au)

Study Queensland also provides comprehensive accommodation information: [studyqueensland.qld.gov.au/live/accommodation](http://studyqueensland.qld.gov.au/live/accommodation)

You may also consider living at one of the private accommodation providers close to our UniSC Sunshine Coast campus.

More information about this accommodation can be found on pages 18–19.

### HOMESTAY ACCOMMODATION

Living with an Australian family gives you the opportunity to experience Australian culture and speak English on a daily basis.

You can search for homestay providers and listings online. One private, standardsbased homestay organisation is the Australian Homestay Network (AHN), which gives international students the opportunity to be hosted by a specially trained AHN homestay host for their introduction to accommodation and living in Australia.

For details, costs and applications, visit [homestaynetwork.org](http://homestaynetwork.org)

**Please note:** The University of the Sunshine Coast does not provide accommodation or screen information, nor does it act as an agent in the provision of accommodation information. It is your responsibility to determine whether the housing arrangements are suitable. Any person utilising third party information, such as the privately owned accommodation provider information, is advised to read UniSC's Disclaimer [usc.edu.au/disclaimer](http://usc.edu.au/disclaimer)

### Services and facilities

The Institute is a study hub and there are limited services available onsite. Students studying at the Institute can access all the services and facilities available at the UniSC Sunshine Coast campus.

Students should be aware of the distance between UniSC Sunshine Coast main campus and this study hub:

- Car: 15 minutes
- Bus: 30 minutes

For bus timetables and to plan your journey, visit [translink.com.au](http://translink.com.au)

### COMPUTER ACCESS

Computer access is available at the institute. Additionally, computer labs are available 24/7 for current UniSC students at the UniSC Sunshine Coast campus.

Access is gained by placing your UniSC student ID card on the access point at the main entrance to the computer lab.

Visit **Find A PC** to locate an available PC on this campus or for locations, visit [usc.edu.au/maps](http://usc.edu.au/maps)

### STUDENT IT HELP

Tel: +61 7 5459 4455  
Email: [StudentITHelp@Usc.edu.au](mailto:StudentITHelp@Usc.edu.au)

### PRINTING, COPYING AND SCANNING

You can print and photocopy at minimal costs using your UniSC student ID card. Scanning is free. For more information and printer locations, visit [usc.edu.au/library](http://usc.edu.au/library)

### LIBRARY

Thompson Institute students have access to the UniSC Library General Collection at the UniSC Sunshine Coast campus.

For more information, visit [libguides.usc.edu.au](http://libguides.usc.edu.au)

Email: [LibraryHelp@Usc.edu.au](mailto:LibraryHelp@Usc.edu.au)  
Tel: +61 7 5430 2804  
[usc.edu.au/library](http://usc.edu.au/library)

### FOOD SERVICES

There are no cafes or eateries onsite at the Institute. However, there are various shops and eateries close by.



## UniSC Moreton Bay

1 Moreton Parade, Petrie Qld | [usc.edu.au/maps](http://usc.edu.au/maps)

UniSC Moreton Bay is Australia's newest university campus in the heart of Moreton Bay. Located in Petrie, the campus offers world-class study opportunities for the region. Adjacent to the Petrie train station and bus stop, the campus is easily accessible by public rail and bus transport, as well as being connected to a dedicated cycle/walking path.

The university precinct is being built on the site of the former Petrie paper mill, two minutes south of the Petrie town centre. For its Traditional Owners, the site has long been a place of learning, and it will once again become a centre of education and knowledge in the region.

UniSC Moreton Bay is the anchor of The Mill at Moreton Bay, a vibrant civic, cultural and business precinct planned by Moreton Bay Regional Council.

The new campus includes a 460-seat capacity lecture theatre, \$15 million worth of state-of-the-art technology, nursing simulation labs, a 120-capacity Superlab for chemical experiments and specialist engineering labs designed for cross-discipline collaboration, and dedicated student study spaces with 24/7 library access.

## Getting around Moreton Bay

UniSC Moreton Bay is within easy reach of the Petrie train station (approximately 400 metres) connecting to the Caboolture and Redcliffe Peninsula rail lines and serviced by local buses. For route and fare information for the public bus and train [translink.com.au](http://translink.com.au)

During the semester, UniSC students and staff have access to the campus' free shuttle bus service which runs between UniSC Sunshine Coast (Sippy Downs) campus and the UniSC Moreton Bay campus throughout the day. This service is known as the Moreton Bay Shuttle.

For more information and timetables visit [usc.edu.au/express](http://usc.edu.au/express)

## Accommodation

It is essential for international students to organise either short or long-term accommodation before arriving in Australia so you know you have somewhere to stay when you get here.

Most students in the Moreton Bay region live in rental accommodation, which they often share with others.

Some students may also choose to live in one of the privately owned accommodation complexes situated in Brisbane, for example

- [iglu.com.au](http://iglu.com.au)
- [studentone.com](http://studentone.com)
- [urbanest.com.au](http://urbanest.com.au)





**Please note:** The University of the Sunshine Coast does not provide accommodation or screen information, nor does it act as an agent in the provision of accommodation information. It is your responsibility to determine whether the housing arrangements are suitable. Any person utilising third party information, such as the privately owned accommodation provider information, is advised to read UniSC's Disclaimer [usc.edu.au/disclaimer](http://usc.edu.au/disclaimer)

## Homestay

Living with an Australian family gives you the opportunity to experience Australian culture and speak English on a daily basis.

You can search for homestay providers and listings online. One private, standards-based homestay organisation is the Australian Homestay Network (AHN), which gives international students the opportunity to be hosted by a specially trained AHN homestay host for their introduction to accommodation and living in Australia.

For details, costs and applications, visit [homestaynetwork.org](http://homestaynetwork.org)

## Other accommodation

UniSC Moreton Bay is close to suburbs and towns you can find off campus accommodation.

If you would like to rent your own house, apartment, townhouse or flat, real estate agents and private providers advertise on the following websites:

- [domain.com.au](http://domain.com.au)
- [realestate.com.au](http://realestate.com.au)
- [easyroommate.com.au](http://easyroommate.com.au)
- [flatmates.com.au](http://flatmates.com.au)

Study Queensland also provides comprehensive accommodation information: [studyqueensland.qld.gov.au/live/accommodation](http://studyqueensland.qld.gov.au/live/accommodation)

## Airport transfers

There are frequent international flights direct to Brisbane, or you can fly into Sydney, Melbourne, Perth or Cairns and take a domestic flight to Brisbane.

You can book airport transfers online at [con-x-ion.com](http://con-x-ion.com)

## Campus services and facilities

### STUDENT CENTRAL AND WELLBEING

Student Centre, Ground Floor  
1 Moreton Parade, Petrie 4502

### STUDENT CENTRAL

Tel: +61 7 5430 2890  
Email: [studentcentral@Usc.edu.au](mailto:studentcentral@Usc.edu.au)

### STUDENT WELLBEING

Tel: +61 7 5430 1226  
Email: [studentwellbeing@Usc.edu.au](mailto:studentwellbeing@Usc.edu.au)

### STUDENT IT HELP

Tel: +61 7 5459 4455  
Email: [StudentITHelp@Usc.edu.au](mailto:StudentITHelp@Usc.edu.au)

## Computers on campus

Students can access computers on campus for general study purposes. You will need your student card to access the room and/or the building. Scheduled classes always have priority access.

At UniSC Moreton Bay, computers are available for student study in the 24/7 study space (MB-A.G.55), to the right of the main entrance.

Visit Find A PC to locate an available PC on this campus or for locations, visit [usc.edu.au/maps](http://usc.edu.au/maps)

## Printing, copying and scanning

You can print and photocopy at minimal costs using your UniSC student ID card.

Scanning is free. For more information and printer locations, visit [usc.edu.au/library](http://usc.edu.au/library)

## Library

UniSC Moreton Bay's library is open 24 hours a day for students.

To contact the library:  
[LibraryHelp@Usc.edu.au](mailto:LibraryHelp@Usc.edu.au)  
Tel: +61 7 5430 2804  
[usc.edu.au/library](http://usc.edu.au/library)

## Food services

There is a kitchen and a common room available for students' use. Various shops and eateries are nearby.



## Moreton Bay weather and seasons



**Summer**  
December to February, 22–35°C  
Hot, humid and stormy



**Autumn**  
March to May  
16–28°C  
Becoming cooler



**Winter**  
June to August  
10–24°C  
Becoming cooler



**Spring**  
September to November  
14–30°C  
Becoming warmer



## UniSC Caboolture

80–106 Tallon Street, Caboolture Qld | [usc.edu.au/maps](https://usc.edu.au/maps)

UniSC Caboolture is within easy reach of the Caboolture train station (approximately 1.5 kms) and is serviced by local buses.

As part of the Moreton Bay region, UniSC Caboolture is around 25 kilometers north of UniSC Moreton Bay and 50 kilometers south of UniSC Sunshine Coast. The campus is approximately a 50 minute drive north of Brisbane.

UniSC Caboolture offers a hands-on campus experience. The campus includes collaborative learning spaces, interactive technologies, computer labs, student common rooms, sporting facilities, a campus library, and the Health Learning and Simulation Centre, where nursing students build practical skills and work with industry-standard equipment in a simulated hospital environment.

UniSC Caboolture offers all UniSC student services, including academic and study support, library and IT services, counselling, health and wellbeing support, Indigenous Services and more.

### GETTING AROUND CABOOLTURE

A free shuttle service is offered for all UniSC students and staff travelling between the UniSC Caboolture campus and the Caboolture train station during semester. This service is called the Caboolture Loop Shuttle.

The campus is a 20 minute walk from the Caboolture train station which is also serviced by the Caboolture Bus Lines.

The urban services are part of the Translink network.

For bus and train timetables and to plan your journey, visit [translink.com.au](https://translink.com.au)

Caboolture campus has plenty of free on-site parking available for students.

The University provides express shuttle buses between the Caboolture campus and the UniSC Sunshine Coast campus.

For more information and timetables, visit [usc.edu.au/express](https://usc.edu.au/express)

### Accommodation

It is essential for international students to organise either short or long-term accommodation before arriving in Australia so you know you have somewhere to stay when you get here.

Most students in the Caboolture region live in rental accommodation, which they often share with others.

Some students may also choose to live in one of the privately owned accommodation complexes situated in Brisbane, for example

- [iglu.com.au](https://iglu.com.au)
- [studentone.com](https://studentone.com)
- [urbanest.com.au](https://urbanest.com.au)

**Please note:** The University of the Sunshine Coast does not provide accommodation or screen information, nor does it act as an agent in the provision of accommodation information. It is your responsibility to determine whether the housing arrangements are suitable. Any person utilising third party information, such as the privately owned accommodation provider information, is advised to read UniSC's Disclaimer [usc.edu.au/disclaimer](https://usc.edu.au/disclaimer)

## Homestay

Living with an Australian family gives you the opportunity to experience Australian culture and speak English on a daily basis.

You can search for homestay providers and listings online. One private, standards-based homestay organisation is the Australian Homestay Network (AHN), which gives international students the opportunity to be hosted by a specially trained AHN homestay host for their introduction to accommodation and living in Australia.

For details, costs and applications, visit [homestaynetwork.org](http://homestaynetwork.org)

## Other accommodation

UniSC Caboolture is close to suburbs and towns you can find off campus accommodation.

If you would like to rent your own house, apartment, townhouse or flat, real estate agents and private providers advertise on the following websites:

- [domain.com.au](http://domain.com.au)
- [realestate.com.au](http://realestate.com.au)
- [easyroommate.com.au](http://easyroommate.com.au)
- [flatmates.com.au.au](http://flatmates.com.au.au)

Study Queensland also provides comprehensive accommodation information: [studyqueensland.qld.gov.au/live/accommodation](http://studyqueensland.qld.gov.au/live/accommodation)

## Airport transfers

There are frequent international flights direct to Brisbane International Airport, which is the closest international airport to Caboolture.

You can fly direct to Brisbane, or fly into Sydney, Melbourne, Perth or Cairns, and take a connecting flight to Brisbane.

You can book airport transfers online at [con-x-ion.com](http://con-x-ion.com)



## Campus services and facilities

### STUDENT CENTRAL AND WELLBEING

J Block – Level 1,  
Cnr Manley and Tallon Street, Caboolture  
Tel: +61 7 5430 2900

### STUDENT IT HELP

Tel: +61 7 5459 4455  
Email: [StudentITHelp@Usc.edu.au](mailto:StudentITHelp@Usc.edu.au)

**Please note:** The campus gates are locked daily and the campus is closed on Sundays and all public holidays. Please refer to the Library and Student Central for their campus opening hours as they differ to the computer lab/common room hours.

### COMPUTERS ON CAMPUS

UniSC Caboolture has a number of student computer labs for research, assignment preparation, printing and group study. The labs are located in the following Buildings J2.02, B2.07, the Library, N Block – Student Common Building and H Block – Indigenous Services Learning Hub. Labs are only available when formal classes are not running.

Visit **Find A PC** to locate an available PC on this campus or for locations, visit [usc.edu.au/maps](http://usc.edu.au/maps)

### PRINTING, COPYING AND SCANNING

You can print and photocopy at minimal costs using your UniSC student ID card. Scanning is free. UniSC Caboolture has four colour copier/printer/scanners available in the library and in Building J and H.

For more information and printer locations, visit [usc.edu.au/library](http://usc.edu.au/library)

### LIBRARY

The library is a shared facility with TAFE Queensland and has a dedicated UniSC Library Helpdesk. The library offers Reserve and General collections.

For more information, visit

[libguides.usc.edu.au](http://libguides.usc.edu.au)

To contact the library:

[LibraryHelp@Usc.edu.au](mailto:LibraryHelp@Usc.edu.au)

Tel: +61 7 5430 2804

[usc.edu.au/library](http://usc.edu.au/library)

### FOOD SERVICES

There is a Cafeteria on campus and also a common room for students' use.

Other shops and cafés are just a short walk from the UniSC Caboolture campus.

## Caboolture weather and seasons



### Summer

December to February, 22–35°C  
Hot, humid and stormy



### Autumn

March to May  
16–28°C  
Becoming cooler



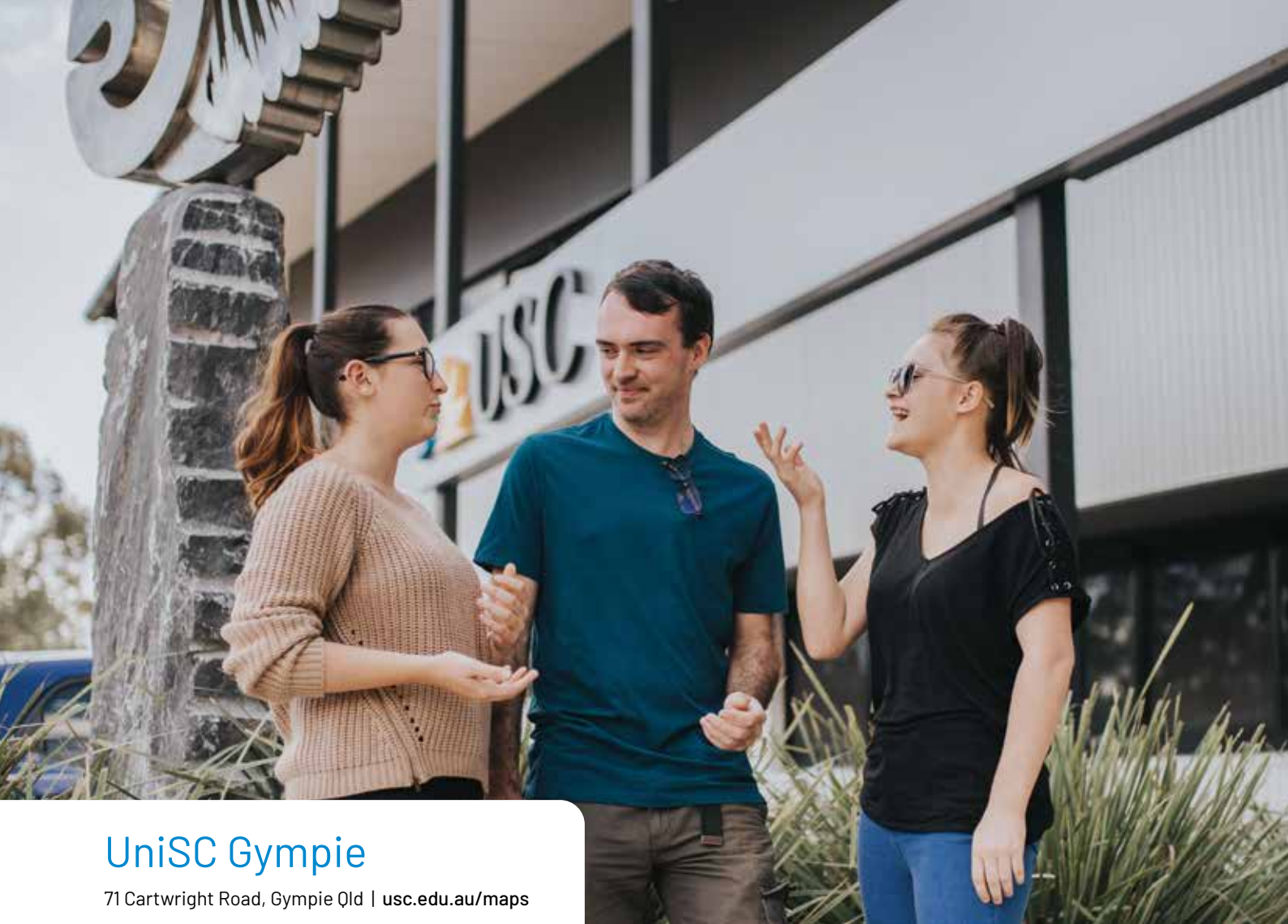
### Winter

June to August  
10–24°C  
Becoming cooler



### Spring

September to November  
14–30°C  
Becoming warmer



## UniSC Gympie

71 Cartwright Road, Gympie Qld | [usc.edu.au/maps](https://usc.edu.au/maps)

UniSC Gympie is located in beautiful natural surrounds and connects to UniSC Sunshine Coast via a daily shuttle bus. The campus is approximately an hour's drive north of the UniSC Sunshine Coast campus.

The Gympie region is ideally situated only two hours from Brisbane and 30 minutes from Noosa. It is on the doorstep of the World Heritage listed Fraser Island and Great Barrier Reef and is home to an abundance of state and national parks and part of the Great Sandy Biosphere.

The population of the Gympie region is approximately 50,000 people.

Campus facilities include interactive learning technologies, collaborative study areas and computer labs.

UniSC Gympie offers all UniSC student services, including academic and study support, library and IT services, counselling, health and wellbeing support, Indigenous Services and more.

### GETTING AROUND GYMPIE

Public transport via bus in the Gympie area is provided by Polleys and operates between the hours of 8am and 5pm Monday to Friday with some routes providing services on weekends.

For route information and bus timetables, visit [polleys.com.au](https://polleys.com.au)

Queensland Rail runs two train services daily between Gympie, the Sunshine Coast and Brisbane. For more information, visit [translink.com.au](https://translink.com.au)

The University provides express shuttle buses between the Gympie campus (via Cooroy) and the UniSC Sunshine Coast campus.

For more information and timetables, visit [usc.edu.au/express](https://usc.edu.au/express)

### Accommodation

It is essential for international students to organise either short or long-term accommodation before arriving in Australia so you know you have somewhere to stay when you get here.

There are currently no student accommodation providers based in Gympie.

UniSC Gympie is close to suburbs and towns where off-campus accommodation is easy to find.

If you would like to rent your own house, apartment, townhouse or flat, real estate agents and private providers advertise on the following websites:

- [domain.com.au](https://domain.com.au)
- [realestate.com.au](https://realestate.com.au)
- [easyroommate.com.au](https://easyroommate.com.au)
- [flatmates.com.au](https://flatmates.com.au)
- [share-accommodation.net](https://share-accommodation.net)

Study Queensland also provides comprehensive accommodation information: [studyqueensland.qld.gov.au/live/accommodation](https://studyqueensland.qld.gov.au/live/accommodation)



## Campus services and facilities

### STUDENT CENTRAL AND WELLBEING

71 Cartwright Road, Gympie  
Tel: +61 7 5456 5800

### STUDENT IT HELP

Tel: +61 7 5459 4455  
Email: StudentITHelp@Usc.edu.au

### COMPUTERS ON CAMPUS

Students have access to three computers and a virtual IT Helpdesk in the learning commons area opposite the student kitchen as well as an additional eight computers on Level 1. You will need your UniSC student ID card to access the building outside standard office hours.

Visit **Find A PC** to locate an available PC on this campus or for locations, visit [usc.edu.au/maps](http://usc.edu.au/maps)

### PRINTING, COPYING AND SCANNING

You can print and photocopy at minimal costs using your UniSC student ID card. Scanning is free. UniSC Gympie has 1 colour printer (A4), binding machine and guillotine located in the Student Commons Area.

For more information and printer locations, visit [usc.edu.au/library](http://usc.edu.au/library)

### LIBRARY

The library is a shared space with the Wide Bay Institute of TAFE (Gympie Campus) and offers Reserve and General collections.

To contact the library:  
LibraryHelp@Usc.edu.au  
Tel: +61 7 5430 2804  
[usc.edu.au/library](http://usc.edu.au/library)

### FOOD SERVICES

There is a canteen located opposite the UniSC Gympie building in Block A of the Wide Bay Institute of TAFE (Gympie Campus).

There is also a student kitchen equipped with a fridge, microwave, basic cutlery and utensils.

## Homestay

Living with an Australian family gives you the opportunity to experience Australian culture and speak English on a daily basis.

You can search for homestay providers and listings online. One private, standards-based homestay organisation is the Australian Homestay Network (AHN), which gives international students the opportunity to be hosted by a specially trained AHN homestay host for their introduction to accommodation and living in Australia.

For details, costs and applications, visit [homestaynetwork.org](http://homestaynetwork.org)

**Please note:** The University of the Sunshine Coast does not provide accommodation or screen information, nor does it act as an agent in the provision of accommodation information. It is your responsibility to determine whether the housing arrangements are suitable. Any person utilising third party information, such as the privately owned accommodation provider information, is advised to read UniSC's Disclaimer [usc.edu.au/disclaimer](http://usc.edu.au/disclaimer)

## Airport transfers

There are frequent international flights direct to Brisbane International Airport, which is the closest international airport to Gympie.

You can fly direct to Brisbane, or fly into Sydney or Melbourne, and take a connecting flight to Brisbane or the Sunshine Coast.

There are daily domestic flights from Sydney and Melbourne to Maroochydore (Sunshine Coast) Airport, which is a 60-minute drive from Gympie.

You can book airport transfers online at [con-x-ion.com](http://con-x-ion.com)

## Gympie weather and seasons



**Summer**  
December to February  
22–35°C  
Hot, humid and stormy



**Autumn**  
March to May  
16–28°C  
Becoming cooler



**Winter**  
June to August  
10–24°C  
Becoming cooler



**Spring**  
September to November  
14–30°C  
Becoming warmer





## UniSC Fraser Coast

Building A, 161 Old Maryborough Road, Hervey Bay Qld | [usc.edu.au/maps](https://usc.edu.au/maps)

UniSC Fraser Coast is located in the heart of Hervey Bay, approximately 2.5 hours north of the UniSC Sunshine Coast campus by car and with easy access to UniSC's K'gari Research and Learning Centre.

The campus is located in the central business district, a short walk from local shops and cafés and a few minutes' drive to quiet bayside beaches.

Campus facilities include interactive learning technologies, simulated nursing wards, specialist science laboratories, a student library, a Makerspace, collaborative study areas and computer labs.

UniSC Fraser Coast offers all UniSC student services, including academic and study support, library and IT services, counselling, health and wellbeing support, Indigenous Services and more.

### GETTING AROUND HERVEY BAY

Wide Bay Transit buses link the campus with all major shopping centres and suburbs of Hervey Bay and Maryborough.

For route information and bus timetables, visit [widebaytransit.com.au](https://widebaytransit.com.au)

UniSC Fraser Coast is easily accessible by car and bicycle, with ample parking.

## Accommodation

It is essential for international students to organise either short or long-term accommodation before arriving in Australia so you know you have somewhere to stay when you get here.

UniSC Fraser Coast is close to suburbs and towns where you can find off campus accommodation.

If you would like to rent your own house, apartment, townhouse or flat, real estate agents and private providers advertise on the following websites:

- [domain.com.au](https://domain.com.au)
- [realestate.com.au](https://realestate.com.au)
- [easyroommate.com.au](https://easyroommate.com.au)
- [flatmates.com.au](https://flatmates.com.au)
- [share-accommodation.net](https://share-accommodation.net)

Study Queensland also provides comprehensive accommodation information: [studyqueensland.qld.gov.au/live/accommodation](https://studyqueensland.qld.gov.au/live/accommodation)

**Please note:** The University of the Sunshine Coast does not provide accommodation or screen information, nor does it act as an agent in the provision of accommodation information. It is your responsibility to determine whether the housing arrangements are suitable. Any person utilising third party information, such as the privately owned accommodation provider information, is advised to read UniSC's Disclaimer [usc.edu.au/disclaimer](https://usc.edu.au/disclaimer)

## Homestay

Living with an Australian family gives you the opportunity to experience Australian culture and speak English on a daily basis.

You can search for homestay providers and listings online. One private, standards-based homestay organisation is the Australian Homestay Network (AHN), which gives international students the opportunity to be hosted by a specially trained AHN homestay host for their introduction to accommodation and living in Australia.

For details, costs and applications, visit [homestaynetwork.org](https://homestaynetwork.org)

## Airport transfers

There are frequent international flights direct to Brisbane International Airport, which is the closest international airport to Hervey Bay.

Fraser Coast Airport is a 10-minute drive from the campus, with direct flights to both Brisbane and Sydney.

You can book airport transfers online at [con-x-ion.com](https://con-x-ion.com)



## Campus services and facilities

### STUDENT CENTRAL AND WELLBEING

Building A,  
161 Old Maryborough Road, Hervey Bay  
Tel: +61 7 4128 5200

### STUDENT IT HELP

Tel: +61 7 5459 4455  
Email: StudentITHelp@Usc.edu.au

### COMPUTERS ON CAMPUS

UniSC Fraser Coast has a number of student computer labs for research, assignment preparation, printing and group study. The labs in Building A are available 24/7 with swipe-card access. Students also have 24/7 access to computers and desk space for laptops in the quiet study area of the Library.

Visit **Find A PC** to locate an available PC on this campus or for locations, visit [usc.edu.au/maps](http://usc.edu.au/maps)

### PRINTING, COPYING AND SCANNING

You can print and photocopy at minimal costs using your UniSC student ID card.

Scanning is free. UniSC Fraser Coast has 2-colour copier/printer/scanners a binding machine and laminator located in the library and Building A.135.

For more information and printer locations, visit [usc.edu.au/library](http://usc.edu.au/library)

### LIBRARY

The library is a shared building with the Fraser Coast Regional Council public library. The library is accessible 24/7 via student ID card but the collection is only accessible during opening hours.

The library offers access Reserve and General collections.

To contact the library:

LibraryHelp@Usc.edu.au  
Tel: +61 7 5430 2804  
[usc.edu.au/library](http://usc.edu.au/library)

### FOOD SERVICES

There is The Village Caterer Café on campus and also kitchenettes and a common room for students' use.

Other shops and cafés are just a short walk from UniSC Fraser Coast.

## Hervey Bay weather and seasons



**Summer**  
December to February, 22–35°C  
Hot, humid and stormy



**Autumn**  
March to May  
16–28°C  
Becoming cooler



**Winter**  
June to August  
10–24°C  
Becoming cooler



**Spring**  
September to November  
14–30°C  
Becoming warmer

# IMPORTANT INFORMATION

All students must abide by UniSC by-laws and rules, and are subject to all UniSC regulations. Please familiarise yourself with UniSC policies regarding fees and refunds, grievance handling procedures and academic progress. For details, refer to [usc.edu.au/intinfo](http://usc.edu.au/intinfo)

## Education Services for Overseas Students (ESOS) Framework

The ESOS Act and National Code ensure international students in Australia get the education they desire.

To access the *National Code of Practice 2018*, or for a description of the ESOS framework for students, visit [internationaleducation.gov.au/regulatory-information](http://internationaleducation.gov.au/regulatory-information)

## Deferring or cancelling your enrolment prior to study commencement

If you have, or plan to apply for a Student visa, you have the option to apply for deferral of your start date in exceptional circumstances and before the start date shown on your Confirmation of Enrolment (CoE). In order for your application for deferral to be considered, you must be able to demonstrate compassionate and compelling circumstances. Your application will then be re-assessed for commencement on the deferred start date and, if approved, you will be provided with a new letter of offer and written agreement. The change to your enrolment will be reported to the Department of Home Affairs (DOHA).

If you cancel your enrolment prior to commencement, your CoE will also be cancelled and the change to your enrolment status will be reported to DOHA.

## Deferring, suspending or cancelling student enrolment after study commencement

There are limited circumstances where a student visa holder's studies may be deferred or temporarily suspended.

These are outlined in the *National Code of Practice 2018* and include:

- compassionate or compelling circumstances, or
- misbehaviour by the student

A deferral or suspension of study may affect the validity of your Student visa.

In the event UniSC intends to suspend or cancel a student's enrolment, where that suspension or cancellation is not initiated by the student, UniSC will notify the student that they have 20 working days to access UniSC's internal appeals process.

If the student accesses the appeals process, the enrolment will not be suspended or cancelled until the internal appeals process is completed.

## Student Fees and Charges – Governing Policy and Student Fees, Charges and Refunds – Procedures

UniSC's *Student Fees and Charges – Governing Policy* and related procedures can be found at [usc.edu.au/FeeProcedures](http://usc.edu.au/FeeProcedures)

The *Student Fees, Charges and Refunds – Procedures* outline refunds payable in the case of both student and provider default, amounts that may or may not be repaid, and the processes for claiming refunds.

International students should read and understand UniSC's *Student Fees and Charges Policy* and related procedures before entering into a written agreement by accepting their offer.

## Student Grievance Resolution – Governing Policy

Student grievances may involve academic decisions, administrative decisions and/or general grievances relating to the student experience for which the student is seeking resolution.

UniSC's student complaints and grievances policies can be found at [usc.edu.au/student-grievance-policy](http://usc.edu.au/student-grievance-policy)

Students who are dissatisfied with the outcome of UniSC's grievance handling procedures may submit an appeal external to the University with the State Ombudsman or similar external body.

The availability of complaints and appeals processes does not remove your right as a UniSC student to take action under Australia's consumer protection laws.

Written notices are given to students by electronic communication.

## Contact hours and study commitment

Each course\* studied normally requires three to four hours of class contact per week in the form of lectures and tutorials/laboratory work.

As a guide, students should also allow an average of an additional six to seven hours per course per week for self-directed study, research, readings and assignments.

A standard full-time workload per study period for most programs is four courses.

Refer to your chosen program information page on the UniSC website for detailed information about your program sequence and study loads.

## Academic progress

All students must maintain satisfactory progress in each study period (semester/trimester/session).

Students who do not maintain satisfactory progress may be identified as being 'at risk' or be excluded from the University.

UniSC's *Academic Progress and Exclusion policy* and procedures can be found at [usc.edu.au/academic-progress\\*](http://usc.edu.au/academic-progress*)

\* For coursework study only.

Students studying on a Student visa are reminded of Student visa condition 8202 regarding satisfaction of attendance/academic requirements.

UniSC must notify the Department of Home Affairs (DOHA) of any breaches of Student visa conditions, including unsatisfactory progress, which may impact on the validity of your visa.

You will be notified in writing, via electronic communication, if there is an intention to report to DOHA.

Academic progress for HDR students is outlined in the *HDR Candidature – Procedure*: [usc.edu.au/about/policies-and-procedures/higher-degrees-by-research-candidature-procedures](https://usc.edu.au/about/policies-and-procedures/higher-degrees-by-research-candidature-procedures)

## Program tuition fees

Estimated tuition fees are based on the current year's tuition fees and a standard fulltime enrolment load (48 units) in a study period. Students pay fees based on their actual enrolment load in each teaching period (eg semester/session), which varies between programs. You should check the program page for your program to review actual study load details.

Tuition fees are reviewed each calendar year. The fee you must pay for a given teaching period is that which has been approved by UniSC for the calendar year in which the teaching period commences. Any increase in tuition fees from one calendar year to the next will be no more than 7 percent.

All prices quoted are in Australian dollars (A\$).

Refer to the *Student Fees and Charges – Governing Policy* and associated procedure:

[usc.edu.au/internationalprograms](https://usc.edu.au/internationalprograms)  
[usc.edu.au/fee-procedures](https://usc.edu.au/fee-procedures)

## Payment of future tuition fees

You will not be emailed or posted an invoice for your future tuition fees.

You are required to obtain your invoice from your USC Central online account and to pay fees for future teaching periods by the published fee due dates of the relevant teaching period, which can be found on the Academic calendar at [usc.edu.au/calendars](https://usc.edu.au/calendars)

## Consequences of not paying fees

Once you have commenced studying you will be charged by the University per teaching period of your enrolment for any fees or charges incurred.

If you do not make payment by the fees due date, you will be subject to a late payment fee and your enrolment may be cancelled.

UniSC will notify you that you have 20 working days to access UniSC's internal appeals process.

A student whose enrolment is cancelled for non-payment of fees remains liable for those fees. You will not be able to enrol again unless the debt is paid.

Cancellation of enrolment may also affect your Student visa.

## Transfer between providers

You must remain enrolled at UniSC for the first six months of your principal program of study (the main course of study being undertaken) or for the duration of your program if it is less than six months.

Once you have completed six months in your principle program at UniSC you can transfer to another provider. It is important that you remain compliant with your visa conditions and you should contact DOHA to discuss your study intentions.

If you wish to be released from your studies at UniSC prior to completing six months, you can submit an 'Application for release'.

All requests for release will be considered in accordance with the *UniSC Transfer of Student Visa Students between Registered Providers – Managerial Policy and Procedures*: [usc.edu.au/policy](https://usc.edu.au/policy)

## Withdrawing from studies

Prior to considering withdrawal from UniSC, you should contact Student Wellbeing and Student Central to discuss your options. Often, alternative arrangements can be made that will allow you to continue your studies at UniSC.

Withdrawal from courses after certain dates within a study period may incur financial and/or academic penalty.

You are required to check important dates on the academic calendar and refer to the *Student Fees and Charges – Governing Policy* and related procedures at [usc.edu.au/FeeProcedures](https://usc.edu.au/FeeProcedures) prior to submitting your withdrawal request.

Once your withdrawal is processed, DOHA will be notified of the change to your enrolment and this may affect the validity of your Student visa.

## Professional recognition of UniSC programs

Some of UniSC's programs are accredited or recognised by professional bodies in Australia.

Professional recognition may afford graduates automatic membership of a professional body or allow graduates to apply for membership.

In some cases, membership of a professional body requires meeting criteria in addition to a higher education qualification. For example, you may need to demonstrate a specific level of English language proficiency or hours of work experience.

To practice in certain professions, membership of the relevant professional body is required.

Some key things to keep in mind are:

- You should investigate the requirements for membership of professional bodies relevant to your degree program.
- You should confirm with any relevant overseas (or Australian) professional body that your UniSC qualification will entitle you to work in your intended profession, and what other criteria you might be required to meet.

You can find information about UniSC degrees and professional recognition on individual program information pages at [usc.edu.au/programs](https://usc.edu.au/programs)

## Copyright

Australian copyright laws are strict. As a UniSC student, you must comply with copyright laws and with the UniSC Copyright Policy. Please observe the copyright notices around campus, including at copiers and print stations in the library, and in computer labs. You will also see a copyright notice when you log in to the UniSC Network.

UniSC's Copyright Policy can be viewed at [usc.edu.au/Copyright](https://usc.edu.au/Copyright)

# CHECKLIST

Use the following checklist to make sure you have made all necessary arrangements to start your studies at UniSC. Where applicable, you should also follow the advice of your agent or home institution.

- |   |  |                          |      |
|---|--|--------------------------|------|
| 1 | Received an unconditional offer from UniSC                                       | <input type="checkbox"/> | DATE |
| 2 | Accepted your offer and made payment   | <input type="checkbox"/> | DATE |
| 3 | Received your CoE from UniSC if studying on a Student visa                       | <input type="checkbox"/> | DATE |
| 4 | Applied for and received your Student visa from DOHA                             | <input type="checkbox"/> | DATE |
| 5 | Received your USC Central username and password from UniSC                       | <input type="checkbox"/> | DATE |
| 6 | Completed your online enrolment using USC Central and confirmed your timetable   | <input type="checkbox"/> | DATE |
| 7 | Booked your flight to Brisbane or Maroochydore (Sunshine Coast) Airport          | <input type="checkbox"/> | DATE |
| 8 | Arranged accommodation and airport transfer                                      | <input type="checkbox"/> | DATE |
| 9 | Attended Orientation activities in the week prior to the commencement of classes | <input type="checkbox"/> | DATE |



# Our locations



**University of the Sunshine Coast**  
Locked Bag 4  
MAROOCHYDORE BC QLD 4558  
AUSTRALIA  
[usc.edu.au/international](http://usc.edu.au/international)  
CRICOS Provider Number: 01595D