USER GUIDE SET UP MULTIFACTOR AUTHENTICATION (MFA) USING A SMART PHONE

Follow these instructions to complete MFA registration using a smart phone. <u>Video</u> instructions are also available.

You'll need to know how to switch between applications to perform MFA registration on a mobile device. If you don't know how to do this, it is recommended to follow the instructions to register <u>using a computer and a mobile device</u>.

STEP 1 – Install the Microsoft Authenticator app.

STEP 2 – Register for MFA.

STEP 1 - INSTALL THE MICROSOFT AUTHENTICATOR APP

FROM GOOGLE PLAY STORE (ANDROID) OR APP STORE (IPHONE) ON YOUR SMART PHONE

	Download the Microsoft Authenticator app to your smart phone.	Google Play Store iPhone App Store
1.	 Once installed, open the app and: Accept the Terms and Conditions Nominate your preference regarding collection of data. Then select Continue. 	

STEP 2 - REGISTER FOR MFA

REGISTER FOR MFA USING A SMART PHONE. MAKE SURE YOU KNOW HOW TO SWITCH BETWEEN APPLICATIONS BEFORE COMMENCING.				
٦	 On your smart phone: 1. Open a browser and go to <u>aka.ms/mfasetup</u>. 2. Enter your UniSC username and password. 	Image: Constraint of the second se		
	3. Select Next.	WWW UNISC suel@usc.edu.au More information required Vour organization needs more information to keep your account secure Use a different account Learn more		
	 On the 'Keep your account secure' screen, select Next. 	Keep your account secure Microsoft Authenticator Image: Start by getting the app On your phone, install the Microsoft Authenticator app. Download now After you install the Microsoft Authenticator app on your device, choose "Next". I want to use a different authenticator app		
	5. On the 'Set up your account' screen, tap 'Pair your account to the app by clicking this link.'	Keep your account secure Microsoft Authenticator Set up your account in the app When finished, come back to this setup experience. Pair your account to the app by clicking this link. Show QR code Back Next		

 Tap Open to launch the Microsoft Authenticator app. This will create your UniSC account in the app. 	Keep your account secure Microsoft Authenticator Set up your account in the app Open in "Authenticator"? Cancel Open Show QR code Back Next
 7. When the app shows that an account has been created, return to the web browser. The web browser will show the same screen as before. 	✓ Iniversity of the Sunshine Coast sue!@usc.edu.au ✓ Notifications enabled ✓ Notifications enabled ✓ One-time password code 235 453 ✓ Enable phone sign-in ✓ Change password ✓ Update security info ✓ Review recent activity
8. Tap Next.	Keep your account secure Microsoft Authenticator Image: Set up your account in the app When finished, come back to this setup experience. Pair your account to the app by clicking this link. Show QR code Back
 9. A two-digit code will display on your screen. Take note of this code and open the Authenticator app. If a notification appears, tap it to respond and tap Approve if prompted. 	Image: Time Sensitive Approve sign-in? now Keep your account secure Microsoft Authenticator Let's try it out Approve the notification we're sending to your app by entering the number shown below. 69 Back Mext Next Image: Approve sign-in? now Approve Deny

10. Enter the two-digit code into the app then tap Yes.	Change p
11. Return to the web browser then tap Next.	Keep your account secure Microsoft Authenticator Notification approved Back Next
12. Tap Done on the following page.You have successfully completed yourMFA registration.	Keep your account secure Success! Great job! You have successfully set up your security info. Choose "Done" to continue signing in. Default sign-in method: Microsoft Authenticator - notification Microsoft Authenticator
 Queries and support If you have any queries or need support, please contact the Student IT Help Desk - via <u>UniSC Connect</u> or phone +61 7 5459 4455. If you don't have a smart phone or cannot use the app for any other reason, please complete an <u>MFA Exception Request form</u>. 	