# USER GUIDE WHAT HAPPENS AFTER MFA REGISTRATION



#### These instructions cover what will happen after you have completed MFA registration.

Occasionally, you'll be prompted to pass an MFA verification request when accessing some UniSC systems. <u>A video is available here</u>.

**STEP 1** – Log into a UniSC system.

**STEP 2** – Pass an MFA verification request.

## STEP 1 – LOG INTO A UNISC SYSTEM.

LOG INTO A UNISC SYSTEM AS NORMAL				
	Open a web browser and log into a UniSC system such as Canvas, Zoom, Student Portal, Microsoft 365 by entering your username and password.		Sign in Remeaned example.com Prepared	

## **STEP 2 – PASS AN MFA VERIFICATION REQUEST**

#### PASS AN MFA VERIFICATION REQUEST

After you have entered your login details, an 'Approve sign-in request' page will appear with a two-digit code.

Make note of this code.

7	4	Ur	niSC	

sue1@usc.edu.au

## Approve sign-in request

Open your Authenticator app, and enter the number shown to sign in.



No numbers in your app? Make sure to upgrade to the latest version.

I can't use my Microsoft Authenticator app right now

More	inform	nation

A notification should appear on your phone to prompt you to open the Microsoft Authenticator app. Enter the code on <b>your</b> <b>screen</b> into the Microsoft Authenticator app then tap <b>Yes</b> .	145       III © 10         Paprove sign-in?       Inv         Authenticator       Image: Comparison of the sumshine coast sure (suce educa)         SOTE-V3lzd18       Image: Comparison of the sumshine coast sure (suce educa)         Inter the number shown to sign in.       Image: Comparison of the sumshine coast sure (suce educa)         Inter the number shown to sign in.       Image: Comparison of the sumshine coast sure (suce educa)         Image: Comparison of the sumshine coast sure (suce educa)       Image: Comparison of the sumshine coast sure (suce educa)         Image: Comparison of the sumshine coast sure (suce educa)       Image: Comparison of the sumshine coast sure (suce educa)         Image: Comparison of the sumshine coast sure (suce educa)       Image: Comparison of the sumshine coast sure (suce educa)         Image: Comparison of the sumshine coast sure (suce educa)       Image: Comparison of the sumshine coast sure (suce educa)         Image: Comparison of the sumshine coast sure (suce educa)       Image: Comparison of the sumshine coast sure (suce educa)         Image: Comparison of the sumshine coast sure (suce educa)       Image: Comparison of the sumshine coast sure (suce educa)         Image: Comparison of the sumshine coast sure (suce educa)       Image: Comparison of the sumshine coast sure (suce educa)         Image: Comparison of the sumshine coast sure (suce educa)       Image: Comparison of the sure (suce educa)         Image: Comparison of the sure (suce educa)
Once you have passed the prompt, you can access the system.	Sue1@usc.edu.au         Stay signed in?         Do this to reduce the number of times you are asked to sign in.         Don't show this again         No       Yes
<ul> <li>Queries and support</li> <li>If you have any queries or need support, please contact the Student IT Help Desk - via <u>UniSC Connect</u> or phone +61 7 5459 4455.</li> </ul>	